



2020

POLY PRODUCT CATALOG

BUSINESS SOLUTIONS FOR AUDIO AND VIDEO
COMMUNICATION AND COLLABORATION

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WE CONNECT PEOPLE, NOT THINGS

Poly (formerly Polycom and Plantronics) is the global communications company that powers authentic human connection and collaboration with end-to-end solutions.

Poly is finding new ways to inject meaningful human-to-human cues into audio and video communication to replicate the face-to-face experience.

To build intimacy.

To break walls and span distance.

One to one. One to many. Many to many.

Our high-quality headsets, voice, video, and video-interop solutions work simply and flexibly. Poly is truly a one-stop shop for all your organization's personal and group collaboration device needs.

Poly solutions protect your investments by enabling existing video and voice conferencing equipment to work easily with your current and future collaboration platforms. Our Global Services team provides you with the expertise to plan, design, deploy, optimize, support, and manage your solution environment.

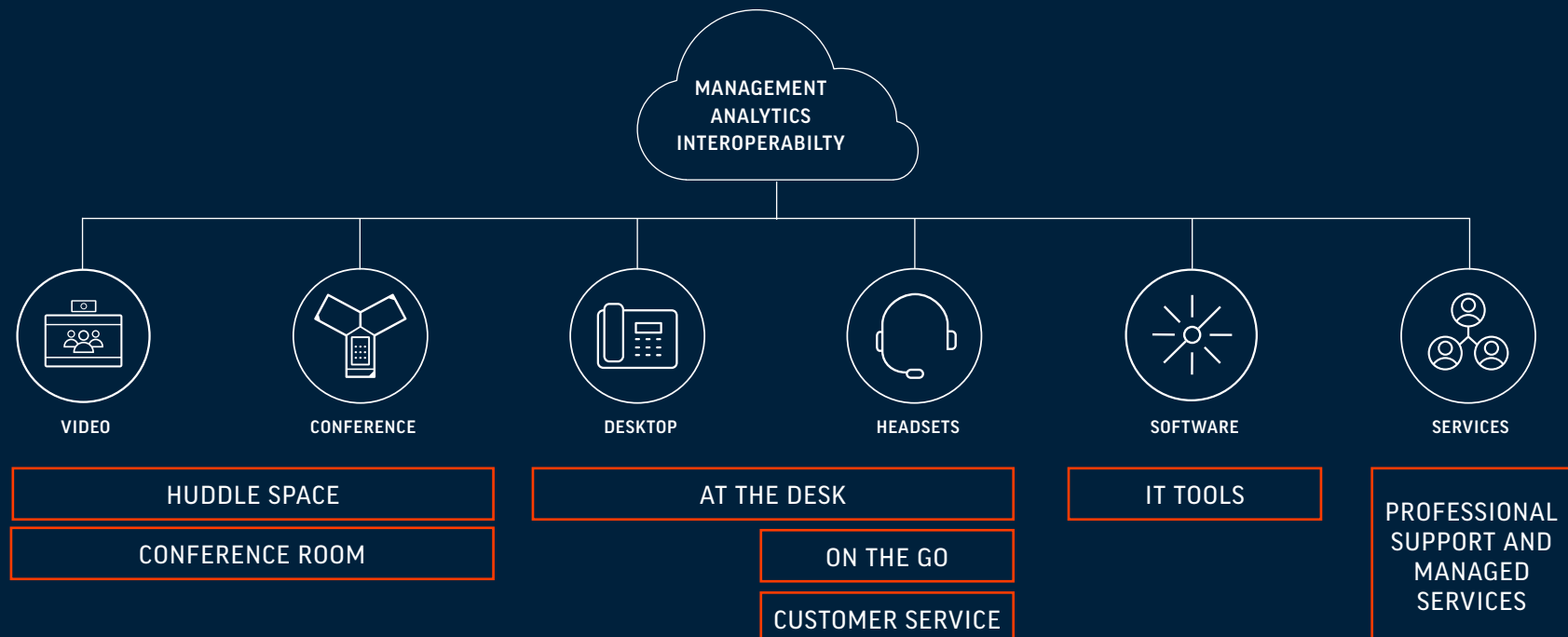
POLY END-TO-END SOLUTIONS

BEST END-TO-END COLLABORATION EXPERIENCE. PERIOD.

- Everywhere the communications and collaboration clouds touch the individual, we're there. We make your connections simple and your interactions lifelike, so your collaboration is human to human—the technology fades into the background.
- We also provide the management insights, built on data and analytics, to make it all work better, smarter, and easier
- Our service experts help tailor the technology to your unique needs, ensuring your long-term success

OUR VALUE TO OUR CUSTOMERS AND PARTNERS

- **Business leaders**—More ways to improve communication and collaboration, and thus improve productivity
- **IT managers**—One-stop shopping for all your communication device needs with insights that help anticipate maintenance needs, solve problems remotely, and reveal the ways users interact with their systems and work environment
- **Business partners**—A reliable partner who understands and complements your business, giving our combined customers more of what they want



HUDDLE SPACE



IDEAL FOR

Huddle rooms that need an all-in-one video solution



POLY STUDIO X30



- Connect to select ecosystems for native experience—no PC or Mac required
- Advanced audio suppression
- Use open standards to connect to nearly any cloud video service
- 4K Ultra HD capable
- Built in wireless content sharing using Miracast, Airplay, and Poly Content App (standards-based only)
- Microsoft Teams native support in 2020

IDEAL FOR

Huddle rooms that need to connect to multiple Video-as-a-Service (VaaS) platforms over USB



POLY STUDIO



- The best audio quality in its class
- Automatic speaker tracking
- Centrally managed to ease the burden on IT
- Simple USB connection to a PC or Mac to use with any video app or cloud service

Huddle Space Cameras

IDEAL FOR

Personal workspaces and small huddle rooms needing a compact USB video camera



EAGLEEYE MINI

- High-definition 1080p60 capture with true color hue saturation and brightness for the most accurate color rendition and lifelike images
- 4x electronic zoom and a 74-degree field of view
- Simulcast video stream
- Installs in seconds—no drivers needed

IDEAL FOR

Huddle and small conference rooms needing hands-free speaker tracking camera



EAGLEEYE CUBE

zoom



- Hands-free, intelligent group framing
- 4K sensor and 5x digital zoom
- Two built-in mics with crystal-clear pickup for richer discussions
- Two versions available:
 - HDCI: Consistent performance for small groups through integration with Group Series and Poly Trio with VisualPro
 - USB: Simple connection to a PC or Mac to use with any video app or cloud service

IDEAL FOR

Smaller rooms requiring exceptional audio conferencing quality



TRIO 8300

- Legendary voice quality and up to 3.7 m/12 ft of pickup
- Meeting initiation with one-touch join
- Allows connectivity to multiple SIP platforms at once
- Audio connectivity for mobile devices

IDEAL FOR

Small huddle rooms needing a Bluetooth® wireless speakerphone



CALISTO 7200

- Connect to PC via USB or mobile device via Bluetooth
- Poly NoiseBlock technology automatically eliminates non-speech background noise
- Talk time up to 10 hours on a single charge
- Zoom supported

IDEAL FOR

Smaller rooms or offices needing an analog speakerphone



VOICESTATION 300

- 360-degree room coverage with up to 2 m/7 ft mic pickup
- Features Poly Acoustic Clarity and dynamic noise reduction for clear, natural audio fidelity
- Easy to use and install—connects into any analog phone jack

CONFERENCE ROOM

A photograph of a modern conference room. In the foreground, a woman with dark hair in a bun, wearing a white and blue striped top, is seated at a table, looking towards a man. The man, wearing a light blue shirt, is also seated and looking towards the right. Another person is partially visible on the right side of the frame. The table has a laptop, a blue vase with greenery, and some papers. The background shows a large window with a view of another room. The text 'CONFERENCE ROOM' is overlaid in large, bold, orange letters.

CONFERENCE ROOM

VIDEO SYSTEMS

IDEAL FOR

Mid-size to large rooms needing custom designed video conferencing



G7500

zoom

- 4K Ultra HD video and content resolution
- Content is shared wirelessly from any device
- A single user interface for sharing content and video conferencing
- Content annotation and digital whiteboarding

IDEAL FOR

Small to mid-size rooms that need all-in-one video conferencing



POLY STUDIO X50

zoom

- Connect to select ecosystems for native experience—no PC or Mac required
- Dual display support to see people and content in full size
- Use open standards to connect to nearly any cloud video service
- 4K Ultra HD capable
- Built-in wireless content sharing using Miracast, Airplay, and Poly Content App (standards-based only)

Also suitable for HUDDLE SPACE

IDEAL FOR

Small to large rooms that need flexibility and custom integration



GROUP SERIES

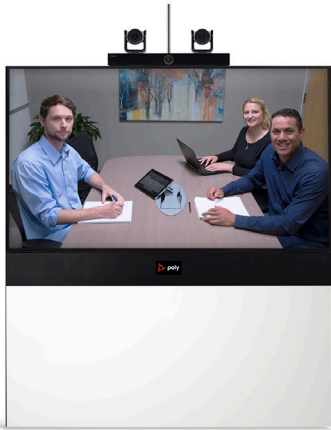
- Powerful audio and video performance, with flexible camera and microphone options to meet the needs of any type of meeting space
- Standards-based interoperability can connect to most cloud video services
- Flexible layouts and comprehensive APIs are ideal for customized room

CONFERENCE ROOM

COMPLETE SOLUTIONS

IDEAL FOR

Mid- to large-size rooms that need simple-to-deploy video



MEDIALIGN

- Unmatched user experience with hands-free camera operation, simple touch interface control, and audio innovations to eliminate distractions
- Works with the broadest array of UC networks
- Straightforward, all-in-one package for easy global deployment
- High-definition video conferencing—experience meetings with lifelike color and detail

IDEAL FOR

Fortune 500 companies that want a fully immersive, large-size video room



REALPRESENCE IMMERSIVE STUDIO

- Fully immersive experience for users with an 18-foot media wall, three 84-inch thin-bezel displays in 4K UltraHD, and flexible content placement so everyone and everything can be seen clearly
- Seats up to 21 participants in each room—each of whom can be clearly seen on video, no matter if they're sitting, standing, or even walking around

IDEAL FOR

Fortune 500 companies that want a fully immersive, mid-size video room



REALPRESENCE IMMERSIVE STUDIO FLEX

- Stunning video quality upscaled to 4K on super-thin bezel 65" displays for superior realism
- Surprisingly affordable solution delivering an immersive experience without breaking your budget
- Flexible purchase options so you can tailor the system to your needs and budget

CONFERENCE ROOM

AUDIO

IDEAL FOR

Large and medium rooms requiring the best audio conference experience, with versatile options controlling Poly video conferencing solutions



NEW

TRIO C60

- Poly signature audio with 22 kHz audio, up to 6 m/20 ft mic pickup range
- Meeting initiation in seconds with one-touch join
- BYOD support via USB, Bluetooth, IP
- Daisy-chain up to four conference phones for extra-large and unique spaces
- Pairs with Poly Studio X family and G7500 video solutions
- Microsoft Teams Certified in 2020

Check for regional availability

IDEAL FOR

Larger rooms requiring the best conference phone performance with a simple touch interface



CUSTOMER FAVORITE

TRIO 8800



- Legendary voice quality with 22 kHz audio, up to 6 m/20 ft pickup range
- Meeting initiation with one-touch join
- Connect to multiple UC&C cloud services simultaneously
- BYOD support via USB, Bluetooth, IP
- Optional accessories available for adding video conferencing capability

IDEAL FOR

Mid-size rooms requiring robust audio conferencing with a simple touch interface



TRIO 8500



- Legendary voice quality with 14 kHz audio, up to 4.3 m/14 ft pickup range
- Meeting initiation with one-touch join
- Allows connectivity to multiple platforms
- Audio connectivity from a mobile device (USB, Bluetooth)
- Microsoft Teams and Skype for Business certified conference phone

CONFERENCE ROOM

AUDIO

IDEAL FOR

Small to mid-size conference rooms
needing analog conferencing



SOUNDSTATION2

- 360-degree microphones with up to 3 m/10 ft pickup range ideal for small- and mid-size conference rooms
- Poly Acoustic Clarity and Dynamic Noise Reduction technology for remarkable voice quality
- Easy installation and use from standard telephone lines—no technical knowledge required
- Applications port, which connects to mobile phones for dialing from rooms without an analog phone line, or to a PC for Internet calling

CONFERENCE ROOM

TRIO VIDEO ACCESSORIES

IDEAL FOR

Small- to mid-size rooms that need to add video and content sharing to their Poly Trio



TRIO VISUAL+

- Supports a single display and EagleEye USB camera options
- Wireless and wired content sharing capabilities
- Easy plug-and-play for immediate deployment
- Supports multiple video conferencing platforms and services simultaneously

NOTE: For use with Poly Trio 8800, Trio 8500 and Trio 8300 only

IDEAL FOR

Mid- to large-size rooms that need to add video and content sharing to their Poly Trio



TRIO VISUALPRO

- Supports single or dual displays and advanced EagleEye (HDCI) cameras
- Wireless and wired content sharing capabilities
- Easy plug-and-play for immediate deployment
- Supports multiple video conferencing platforms and services simultaneously

NOTE: For use with Poly Trio 8800 and Trio 8500 only

CONFERENCE ROOM CAMERAS

IDEAL FOR

Small to mid-size rooms looking for speaker tracking and analytics



EAGLEEYE PRODUCER

- High-definition capture of up to 1080p60
- Ideal for small- to mid-size rooms, giving users an affordable telepresence experience without manual intervention
- Continually monitors room activity, automatically frames participants, and provides powerful analytical data

IDEAL FOR

Mid-size and larger rooms needing premium speaker tracking camera



EAGLEEYE DIRECTOR II

zoom



- Incredible details and natural colors in full 1080p60
- 12x optical zoom and wide viewing range with pan and tilt provide extra coverage without loss in quality
- Easy to install with Poly group video solutions or as a USB camera

CONFERENCE ROOM

INSTALLED AUDIO

IDEAL FOR

Larger spaces that need advanced, configurable conferencing in acoustically challenging rooms



SOUNDSTRUCTURE

- Installed audio solution solving acoustical challenges from the conference room to the auditorium
- Easy installation and configuration, even for very large or complex collaboration systems with SoundStructure Studio configuration software and Poly OBAM (one big audio matrix)
- Unrivaled Stereo Acoustic Echo Cancellation (AEC)
- Breakthrough feedback elimination enables more flexible microphone, talker, and loudspeaker placements, as well as speech reinforcement

AT THE DESK



AT THE DESK

CORDED HEADSETS

IDEAL FOR

Knowledge workers wanting a boomless (headphone style) corded headset in noisy open office spaces



BLACKWIRE 7225

- Active noise canceling (ANC) to block out distracting sounds
- Pioneering boomless design with Poly clear talk technology
- Dynamic mute alert senses and alerts you if you talk when muted
- USB-A or USB-C connectivity
- Microsoft Teams Certified in 2020
- Zoom supported

IDEAL FOR

High call volume knowledge workers needing a corded headset for PC telephony



BLACKWIRE 5200 SERIES

- Connects to PC and Mac via USB/USB-C, smartphone, and tablet via 3.5 mm
- Intuitive inline controls to answer/end calls, control volume, and mute
- Dynamic EQ feature automatically adjusts audio for voice and multimedia use
- Microsoft Teams Certified in 2020
- Zoom supported

IDEAL FOR

Knowledge workers who need a modern, stylish corded headset for PC telephony



NEW

BLACKWIRE 3300 SERIES



- Features great audio and a modern design
- Mobile connectivity with USB/USB-C with 3.5 mm (BW3315/BW3325)
- Intuitive inline controls for call answer/end, mute, volume +/-
- Supports long-wearing comfort with a comfortable, padded headband and pillow soft ear cushions
- Zoom supported

AT THE DESK

DECT WIRELESS HEADSETS

IDEAL FOR

Enterprise and contact center professionals who need to connect to desk phones, PCs, and/or mobile devices



SAVI 8200 OFFICE SERIES

- 3-way connectivity base – computer, desk phone, and mobile calls
- Only DECT™ headset with active noise canceling (Savi 8220)
- Noise canceling microphone with close conversation limiting
- Latest DECT™ technology supports wideband audio without impacting user density
- Microsoft Teams Certified in 2020
- Zoom supported

Also suitable for CUSTOMER SERVICE

IDEAL FOR

Enterprise and contact center professionals who need to connect to PCs only



SAVI 8200 UC SERIES

- 1-way only connectivity – computer
- Only DECT™ headset with active noise canceling (Savi 8220)
- Compact USB Adapter and travel case for portability
- Noise canceling microphone with close conversation limiting
- Latest DECT™ technology supports wideband audio without impacting user density
- Microsoft Teams Certified in 2020
- Zoom supported

Also suitable for ON THE GO

IDEAL FOR

Office workers who need workspace, headset mobility, range and connectivity



SAVI 7200 OFFICE SERIES

- Roaming range up to 120 m/394 ft
- Up to 12 hours of talk time with each charge
- Conference up to four headsets on a single base
- DECT® security certification to keep conversations safe

Also suitable for CUSTOMER SERVICE

AT THE DESK

BLUETOOTH WIRELESS HEADSETS

IDEAL FOR

Office professionals who need a premium stereo Bluetooth headset



CUSTOMER FAVORITE

VOYAGER FOCUS UC

- Active noise canceling (ANC) helps block sounds in noisy environments
- Smart sensors route, auto-answer, and auto-mute calls
- Hi-fi stereo sound creates a more immersive experience
- Dynamic mute alert feature alerts when you try to talk while muted
- Microsoft Teams Certified in 2020
- Zoom supported

Also suitable for **ON THE GO**

IDEAL FOR

Office and mobile professionals who want to make and take calls hands free in and out of the office



VOYAGER 5200 OFFICE SERIES



- Connect to your desk phone, PC/Mac or your mobile phone with Bluetooth
- Range of up to 75 m/250 ft (line of sight) using Class 1 Bluetooth technology
- Choice of latest USB-C or current USB-A Bluetooth connectivity
- Stay connected all day with charging base options
- Dedicated Teams button on Microsoft Teams versions
- Zoom supported

IDEAL FOR

Office and mobile professionals who want to make and take calls hands free without noise disruption in the office



VOYAGER 4200 OFFICE SERIES



- Connect to your desk phone, PC/Mac or your mobile phone with Bluetooth
- Range of up to 91 m/300 ft (line of sight) using Class 1 Bluetooth technology
- Choice of latest USB-C or current USB-A Bluetooth connectivity
- Stay connected all day with charging base options
- Dedicated Teams button on Microsoft Teams versions
- Zoom supported

AT THE DESK

BLUETOOTH WIRELESS HEADSETS

IDEAL FOR

Office-based professionals who are constantly on the move throughout the office and need to take calls from both their PC and mobile devices



VOYAGER 4200 UC SERIES



- Available in two wearing styles: hi-fi stereo or monaural
- Flexible microphone boom and ergonomic design for long-wearing comfort
- Roam freely, with a range of up to 30 m/98 ft from a Class 1 Bluetooth device
- Up to 12 hours of talk time and up to 15 hours of listening time
- Zoom supported

Also suitable for **ON THE GO**

IDEAL FOR

Mobile-first professionals who need desktop calling and charging convenience



POLY ELARA 60 SERIES



- Designed for the mobile-first user as a high-functioning touchdown point
- Convenience with a built-in dial pad, plus headset, speakerphone, and handset options
- Multi-coil wireless and corded mobile phone charging options
- Dedicated Microsoft Teams button

AT THE DESK

IP PHONES

IDEAL FOR

Knowledge workers and managers who place a moderate amount of calls or small offices who desire multi-line key system configurations



CUSTOMER FAVORITE

VVX 450

zoom

- 12-line, performance IP desk phone with color display
- Award-winning audio with Poly HD Voice and Poly Acoustic Fence
- Supports USB and RJ9 connected headsets
- Dual 10/100/1000 Ethernet ports and Wi-Fi support with optional OBiWiFi5G USB adapter

IDEAL FOR

Knowledge workers whose work demand reliable connectivity and who place a moderate volume of calls



VVX 350

zoom

- Six-line, mid-range IP desk phone with color display
- Award-winning audio with Poly HD Voice and Poly Acoustic Fence
- Supports USB and RJ9 connected headsets
- Dual 10/100/1000 Ethernet ports and Wi-Fi support with optional OBiWiFi5G USB adapter

IDEAL FOR

Office professionals, frontline staff, and retail clerks who need a reliable wired telephone



VVX 250

zoom

- Four-line, basic IP desk phone with color display
- Award-winning audio with Poly HD Voice and Poly Acoustic Fence
- Supports USB and RJ9 connected headsets
- Dual 10/100/1000 Ethernet ports and Wi-Fi support with optional OBiWiFi5G USB adapter

IDEAL FOR

Lobbies and common area users who place few calls and need reliable voice connectivity



VVX 150

zoom

- Two-line, entry-level IP desk phone featuring Poly HD Voice and Poly Acoustic Fence
- Supports RJ9 connected headsets (no USB)
- 1 x 10/100 Ethernet port
- Desk stand/wall mount bracket included
- Certified for Google Voice for G Suite

IDEAL FOR

Knowledge workers or admin staff placing high call volumes



OBI 2182

- 12-line business-class color IP phone with support for 48 lines, up to 6 SIP accounts
- Large 5" vivid color display offers visual information at a glance
- Built-in 2.4 GHz and 5 GHz 802.11ac Wi-Fi
- Extend high-definition voice calls over wireless headsets or mobile device
- Certified for Google Voice for G Suite

IDEAL FOR

Mobile workers who need full access to business phone features around the office



VVX D230

- Expandable solution supporting up to 10 handsets per base station, 8 lines and 8 simultaneous calls
- Desk phone-like features in portable device
- Up to 10 hours talk time and up to 100 hours standby
- Wireless range up to 50 m/165 ft indoors and up to 300 m/980 ft outdoors
- Certified for Google Voice for G Suite

AT THE DESK

MEDIA PHONES

IDEAL FOR

Managers and executives who want a native Microsoft Teams phone with a larger screen



CCX 600



- 7 inch multi-touch LCD display, 2 USB ports (type A and type C), integrated Bluetooth and Wi-Fi
- Dedicated Microsoft Teams button
- Your choice of handset model or no handset model for use with headset

IDEAL FOR

Knowledge workers who need a native Microsoft Teams phone



CCX 500



- 5 inch multi-touch LCD display, 2 USB ports (type A and type C), integrated Bluetooth
- Dedicated Microsoft Teams button
- Your choice of handset model or no handset model for use with headset

IDEAL FOR

Common area or entry level phone for Microsoft Teams



CCX 400



- Native Microsoft Teams support; Skype for Business and OpenSIP coming in 2020
- Reversible stand supports wall mounting or desktop usage
- 5 inch multi-touch LCD display; 1 x type A USB port
- Wi-Fi and Bluetooth support via optional USB dongle (coming soon)

ON THE GO



ON THE GO

BLUETOOTH WIRELESS HEADSETS

IDEAL FOR

Professionals who work in distracting environments, on the go or in the office



VOYAGER 8200 UC



- Boomless, dual-paired, omni-directional microphones with enhanced digital signal processing (DSP)
- Dual-mode active noise canceling (ANC) lets you choose your preferred noise-reduction level
- Smart sensors route, auto-answer, and auto-mute calls
- Zoom supported

Also suitable for AT THE DESK

IDEAL FOR

Office and remote professionals who need comfortable Bluetooth neckband with earbuds



VOYAGER 6200 UC



- Boomless design features four omni-directional microphones and active noise canceling (ANC)
- Comfort-fit earbuds deliver hi-fi stereo
- Neckband vibrates to alert you to incoming calls
- Pairs with up to eight devices and connects to two simultaneously
- Zoom supported

Also suitable for AT THE DESK

IDEAL FOR

Mobile professionals who need a discreet, portable Bluetooth headset



CUSTOMER FAVORITE

VOYAGER 5200 UC



- All-day comfort, discreet wearing style
- Clear and professional communication
- Connectivity options (desk phone, PC/Mac, or mobile) work the way users do
- Portable charging case for powering up anytime, anywhere
- Zoom supported

IDEAL FOR

On-the-go workers who need a personal, portable speakerphone with Bluetooth for work at home, remote or in the office



NEW

CALISTO 5300



- Plug-and-play USB with convenient cord management
- Bluetooth adapter option for cordless connectivity to PC
- Built in Bluetooth for mobile phone connectivity
- Full duplex audio with echo cancellation
- Up to 16 hours of talk time
- Dedicated Microsoft Teams button on Microsoft Teams version
- Zoom supported

IDEAL FOR

Road warriors needing a lightweight and flexible speakerphone



CALISTO 5200

- Plug-and-play USB or 3.5 mm cable connection with convenient cord management
- Amazing audio quality with full-duplex audio, 360-degree room coverage, and dynamic mute alert
- Compact and portable with included carrying case
- Microsoft Teams Certified in 2020
- Zoom supported

IDEAL FOR

Telecommuters needing a plug-and-play USB speakerphone



CALISTO 3200



- Plug-and-play USB connection with convenient cord management
- Amazing audio quality with full-duplex audio, 360-degree room coverage, and dynamic mute alert
- Compact and portable with included carrying case
- Dedicated Microsoft Teams button on Microsoft Teams version
- Zoom supported



CUSTOMER SERVICE

CUSTOMER SERVICE

IDEAL FOR

Contact center employees who need a premium all-day headset



ENCOREPRO 700 SERIES

- Extendable boom for maximum voice pickup and noise cancelling
- Premium materials provide strength and all-day comfort
- High-quality wideband stereo audio support with SoundGuard Digital hearing protection

IDEAL FOR

Contact center employees who need an all-day headset



ENCOREPRO 500 SERIES

- Aircraft-grade aluminum joints; unibody boom construction
- Audible and visual cues for optimal boom positioning
- High-quality wideband audio support with SoundGuard hearing protection
- Voice tube option available

IDEAL FOR

Contact center employees who need a cost sensitive all-day headset



NEW

ENCOREPRO 300 SERIES

- Flexible noise-canceling microphone boom
- Voice-optimized frequency response for clearer conversations
- Unique dynamic mute alert (USB only)
- Acoustic protection with G616 and TWA (USB only)
- Hi-fi stereo for media playback (USB only)

IDEAL FOR

Connecting headsets to PCs softphones in contact centers



DA SERIES USB AUDIO PROCESSOR

- Call controls and Quick Disconnect for walkaway convenience
- Superior noise and echo cancellation for richer, clearer conversations
- Downloadable firmware updates

IDEAL FOR

Contact center employees who need an all-day headset



MDA500 QD SERIES

- Allows customer service representatives to take calls on desk phones or softphones
- Comprehensive desk phone compatibility with electronic hook switch (EHS) integration
- Superior noise and echo cancellation
- Independent volume and mute and call answer/end controls at your fingertips
- Visual mute and call status indicators

IDEAL FOR

Office-based and contact center professionals who require continuous battery life and the ability to move throughout the office



NEW

VOYAGER 4245 OFFICE



- The lightest Bluetooth headset for contact center use
- Three wearing options in a single SKU
- Wireless range up to 328 ft/100 m
- Continuous battery life*
- Noise-canceling microphone
- Microsoft Teams version with dedicated Teams button for instant access

* Use of spare charged battery required

Also suitable for AT THE DESK



IT TOOLS

IDEAL FOR

Enterprises needing cloud-based insights and management for collaboration environments



NEW

POLY LENS

- Quick and easy device onboarding
- Single sign-on for easy account setup and access
- Inventory management using an interactive map to geolocate Poly devices
- Intelligent news feed highlights the most important and meaningful actions and insights
- Amplify your budget with zero capital expense related to buying, powering, and maintaining servers

IDEAL FOR

Enterprises needing to manage Poly audio and video devices



POLYCOM DEVICE MANAGEMENT SERVICE FOR ENTERPRISE

- Simplify deployment and management of your Poly audio and video devices
- Easily monitor and troubleshoot from anywhere
- Feel confident with secure, scalable, and redundant services
- Enjoy flexibility and lower costs by moving to a cloud architecture

IDEAL FOR

Service providers offering customers white glove management of Poly desk and conference phone investments

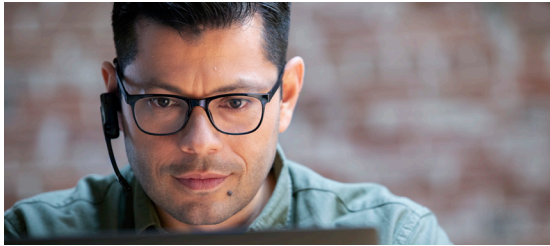


POLYCOM DEVICE MANAGEMENT SERVICE FOR SERVICE PROVIDERS

- Leverage advanced device provisioning ensuring consistent operation and user experience
- Remote troubleshooting, saving time and money while improving customer satisfaction
- Enjoy the confidence of knowing the solution is secure, scalable, and redundant

IDEAL FOR

IT teams that need to remotely
manage headsets



PLANTRONICS MANAGER PRO

- Gain insights
- Simplify headset management and adoption
- Remote troubleshooting

IDEAL FOR

Bridging, management, firewall traversal, and analytics for complete control within your own data center



REALPRESENCE CLARITY

- Flexible deployment on your own hardware servers, private cloud, or a mix of both
- Easy licensing that scales with your needs
- Includes desktop, mobile, and soft web clients so users can seamlessly connect from anywhere

IDEAL FOR

Organizations that need to connect standards-based video devices to Microsoft Teams and Skype for Business




REALCONNECT



- Cloud-based video interoperability service or leveraging RealPresence Clariti collaboration infrastructure
- Provides connectivity from standards-based video endpoints to Microsoft Teams meetings through Outlook calendaring
- Allows customers to leverage existing video assets and migrate to Microsoft Teams

SUPPORT & SERVICES

A woman with dark hair tied back, wearing a Plantronics headset with a large circular microphone boom, is looking down at a device. She is wearing a dark blue sweater and large hoop earrings. The background is blurred, showing what appears to be a retail or office environment with shelves and other people.

IDEAL FOR

IT directors who need help getting the most out of their UC endpoints, meeting rooms, and collaboration network

PLAN & DESIGN

- Extended team of virtual experts
- Leverage decades of UC specialists
- Plan the optimal solution to reduce deployment risks
- Drive adoption within the organization
- Comprehensive suite of Professional Services focused on supporting the customer through their transformational journey, drive customer success and deliver the required business outcomes with Microsoft Teams

IDEAL FOR

IT directors looking for help installing or moving their Poly solutions

DEPLOYMENT

- Seamless deployment into production environment
- Single-source solution for smooth and trouble-free deployment
- Expedite your return on investment by quickly installing, implementing, and integrating your collaboration solution

IDEAL FOR

IT directors who want to ensure their UC environments are running at peak efficiency

OPTIMIZATION SERVICES

- Optimize your Poly infrastructure solutions so they perform at the highest level
- Maximize the value of your UC investment, while speeding the deployment and optimizing the performance
- Use expert upgrade procedures that have a minimal impact on the use of your solution
- Family of off-the-shelf business apps to improve end-user productivity and streamline administration tasks

IDEAL FOR

IT pros and leaders looking to maximize the value of their headset investment

HEADSET SERVICES

- A suite of services for better planning, headset deployment, adoption, longevity, and replacement
- Minimize interference in workspaces with density analysis
- Smooth installation and deployment, with end-user assistance to accelerate adoption and productivity
- Maximize headset life and accurately manage inventory
- Plantronics Manager Pro connection, onboarding and deployment services increase headset adoption and connection rates

IDEAL FOR

IT directors and IT managers responsible for collaboration solutions

SUPPORT

- Comprehensive 8x5 and 24x7 technical support
- Access to software upgrades and updates as they are released
- Advance parts replacements
- Support options to meet customer requirements
- Multi-vendor support for Poly strategic cloud partners
- Cloud partner endpoint telephone support

IDEAL FOR

IT directors looking to outsource the hosting and day-to-day managing of their UC solutions

MANAGED SERVICES

- Remotely monitor and manage the performance of your collaboration solution
- Provide predictable network reliability, availability, and security for your mission critical collaboration solution
- Microsoft Teams Services and migration from Skype for Business or Legacy PBX to Microsoft Teams
- 24x7 global coverage

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