

Comparison: Zultys, WebEx, Citrix and LogMeIn

Zultys web conferencing appliances are designed for large and small organizations. The following table compares the conferencing solutions from Zultys, WebEx, Citrix and LogMeIn.

- Zultys: provider of customer premise multi-function web conferencing solutions
- WebEx: hosted web conferencing service provider for large and medium organizations
- Citrix: hosted web conferencing service provider for small organizations
- LogMeIn: hosted remote support service provider for small organizations

Web Conferencing:

| Features | Zultys MXmeeting M200 | WebEx Meeting Center | Citrix GotoMeeting Corp | LogMeIn Rescue |
|--|--------------------------|-------------------------|----------------------------|-------------------|
| PC: | | | | |
| Present and control remotely | ✓ | ✓ | ✓ | |
| Application sharing | ✓ | ✓ | ✓ | |
| Firewall & proxy friendly | ✓ | ✓ | ✓ | |
| Chat | ✓ | ✓ | ✓ | |
| File transfer | ✓ | ✓ | | |
| Change colors from 256 to 32-bit true color for special applications | ✓ | | | |
| Pause meetings | ✓ | ✓ | ✓ | |
| Whiteboard | ✓ | ✓ | | |
| Annotation | ✓ | ✓ | ✓ | |
| Schedule meetings | ✓ | ✓ | ✓ | |
| Auto-reconnection | ✓ | ✓ | ✓ | |
| Fit-to-screen display | ✓ | ✓ | ✓ | |
| View-only without download of any kind | ✓ Patent pending | | | |
| Remote control speed* | 3X Three times fast | 1X | 1X | |
| Recording | ✓ | ✓ | ✓ | |
| Video conferencing | | ✓ | | |
| Audio conferencing | ✓ | ✓ | ✓ | |
| Outlook integration | ✓ | ✓ | ✓ | |
| | | | | |
| Mac: | | | | |
| Remote present and control | ✓ | ✓ | ✓ | |
| File transfer | ✓ | ✓ | | |
| Application sharing | | ✓ | ✓ | |
| View-only without download of any kind | ✓ Patent pending | | | |

| | | | | |
|--|---|---|---|--|
| Firewall & proxy friendly | ✓ | ✓ | ✓ | |
| Chat | ✓ | ✓ | ✓ | |
| Change colors from 256 to 32-bit true color for special applications | ✓ | | | |
| Pause meetings | ✓ | ✓ | ✓ | |
| Whiteboard | ✓ | ✓ | | |
| Annotation | ✓ | ✓ | ✓ | |
| Schedule meetings | ✓ | ✓ | ✓ | |
| Auto-reconnection | ✓ | ✓ | ✓ | |
| Support PPC (Power PC) | ✓ | ✓ | ✓ | |
| Support Intel | ✓ | ✓ | ✓ | |

Remote Support:

| Features | Zultys MXmeeting M200 | WebEx Meeting Center | Citrix GotoMeeting Corp | LogMeIn Rescue |
|--|--------------------------|-------------------------|----------------------------|-------------------|
| PC: | | | | |
| Instant view and remote control | ✓ | | | ✓ |
| Remote reboot to regular or safe mode | ✓ | | | ✓ |
| File transfer | ✓ | | | ✓ |
| Auto-reconnect and auto-login | ✓ | | | ✓ |
| Multi-tiered concurrent support | ✓ | | | |
| Transfer support sessions | | | | ✓ |
| Support session queue | | | | ✓ |
| Switch to training mode | ✓ | | | |
| Remote logoff & login to different users | ✓ | | | ✓ |
| Send Ct+Alt+Del | ✓ | | | ✓ |
| Change colors from 256 to 32-bit true color for special applications | ✓ | | | |
| Auto-reconnection | ✓ | | | ✓ |
| Fit-to-screen display | ✓ | | | ✓ |
| Recording | ✓ | | | ✓ |
| Auto-remove remote client installation | ✓ | | | ✓ |
| Remote printing | | | | ✓ |
| Mac: | | | | |
| Instant view and remote control | ✓ | | | ✓ |
| File transfer | ✓ | | | ✓ |
| Chat | ✓ | | | ✓ |
| Change colors from 256 to 32-bit true color for special applications | ✓ | | | |
| Auto-reconnection | ✓ | | | ✓ |

| | | | | |
|------------------------|---|--|--|---|
| Support PPC (Power PC) | ✓ | | | ✓ |
| Support Intel | ✓ | | | ✓ |

Remote Access:

| Features | Zultys MXmeeting M200 | WebEx Meeting Center | Citrix GotoMeeting Corp | LogMeIn Rescue |
|--|--------------------------|-------------------------|----------------------------|-------------------|
| PC: | | | | |
| Always on after power recycle or reconnection | ✓ | | | |
| Irreversible encryption of meeting passwords | ✓ | | | |
| Remote lock computer any time | ✓ | | | |
| Remote reboot to regular or safe mode | ✓ | | | |
| Multi-party access | ✓ | | | |
| File transfer | ✓ | | | |
| Remote logoff & login to different users | ✓ | | | |
| Send Ct+Alt+Del | ✓ | | | |
| Change colors from 256 to 32-bit true color for special applications | ✓ | | | |
| Auto-reconnection | ✓ | | | |
| Fit-to-screen display | ✓ | | | |
| Recording | ✓ | | | |

Webinar:

| Features | Zultys MXmeeting M200 | WebEx Meeting Center | Citrix GotoMeeting Corp | LogMeIn Rescue |
|--|--------------------------|-------------------------|----------------------------|-------------------|
| Host: | | | | |
| Present desktop or an application | ✓ | ✓ | ✓ | |
| Polling | | ✓ | ✓ | |
| Reporting | ✓ | ✓ | ✓ | |
| Audio conferencing | ✓ | ✓ | ✓ | |
| Recording | ✓ | ✓ | ✓ | |
| | | | | |
| Attendees: | | | | |
| View-only without download of any kind | ✓ Patent pending | | | |
| Cross platforms | ✓ | | | |
| Support PC & Mac users | ✓ Need download | ✓ Need download | ✓ Need download | |

Security:

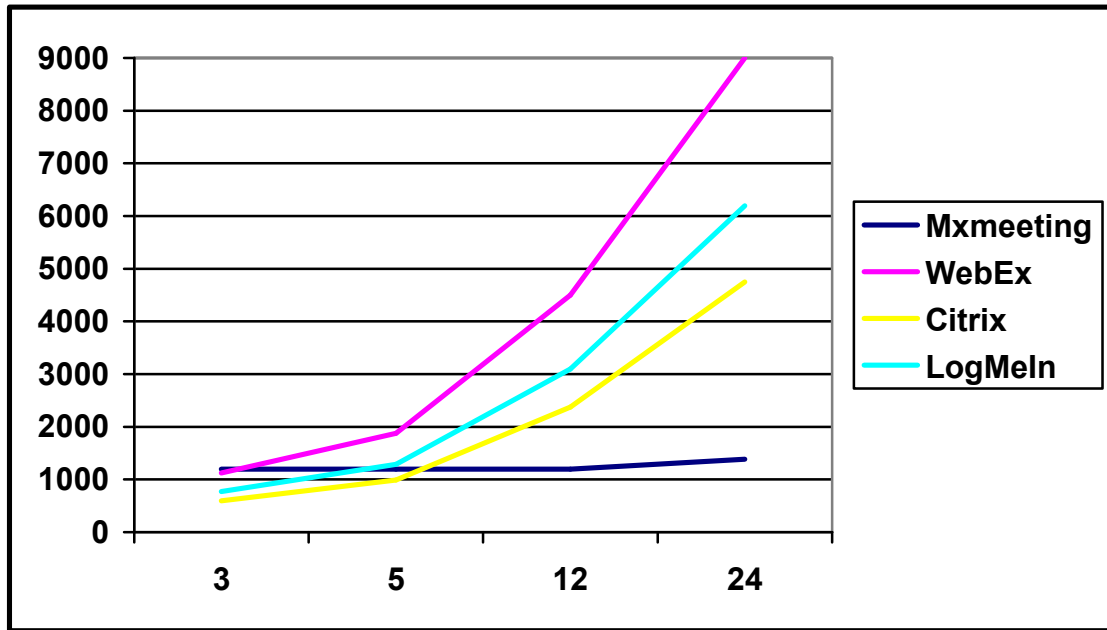
| Features | Zultys MXmeeting M200 | WebEx Meeting Center | Citrix GotoMeeting Corp | LogMeIn Rescue |
|--|--------------------------|-------------------------|-------------------------------|-------------------|
| Transmission security | SSL & Proprietary | SSL & Proprietary | SSL & AES | SSL & Proprietary |
| Access security | Meeting ID and password | Meeting ID and password | Meeting ID | Session ID |
| My firewall protection for internal meetings | ✓ | | | |

Misc.

| Features | Zultys MXmeeting M200 | WebEx Meeting Center | Citrix GotoMeeting Corp | LogMeIn Rescue |
|---|--------------------------|-------------------------|-------------------------------|-------------------|
| Hybrid mode - Interactive attendees (meeting panelists) mixed with view-only attendees for the best user experience and performance | ✓ | | | |
| Customization (my logo, my home page, etc.) | ✓ | | | |
| LAN speed for internal meetings | ✓ | | | ✓ (P2P tech) |
| Unlimited users to host meetings | ✓ | | | |
| Integration APIs | ✓ | | | |
| Directing attendees to my web page at the end of meetings | ✓ | | | |
| International language support | ✓ | ✓ | ✓ | ✓ |

Payback:

| Features | Zultys MXmeeting M200 | WebEx Meeting Center | Citrix GotoMeeting Corp | LogMeIn Rescue |
|---|--------------------------|-------------------------|-------------------------------|-------------------|
| Payback by owning MXmeeting-200 (Comparison is based two meeting rooms. WebEx charges 5 meeting rooms as the minimum.) | 4 months | 2.5 months | 5 months | 4 months |
| | | | | |



Comparison of accumulated cost over time

*Zultys has not conducted any accurate tests for speed comparison. The remarkable speed advantage for remote control is based on our user feedbacks and may vary for different users.