



plantronics®

Business Products Guide

SPRING 2012





Simply Smarter Communications™

Plantronics is a global leader in audio communications for business and consumers. For more than 50 years, we've pioneered innovations in audio technology, creating solutions that combine superior call clarity and noise reduction with uncompromising quality and service. Originally designed for commercial aviation, today Plantronics products are used by 911 emergency call operators, US air traffic controllers, the New York Stock Exchange, and every company in the Fortune 100, as well as by consumers around the world. From Unified Communications (UC) to Bluetooth® headsets, our products allow you to simply communicate.

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Supported Communications Device Legend

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PC/Computer/Softphone
- 

Desk Phone
- 

Smartphone/Mobile Phone
- 

Home Phone/Landline



Wireless Office

Professional wireless headset systems

Dramatically boost mobility in the office with wireless technology that promotes unparalleled productivity.

Plantronics wireless headsets enable office professionals to speak naturally while taking calls on the move — at the printer, grabbing a coffee, or in the hallway between meetings.

Savi® 700 Series



Multiple devices. Singular control.

- Multi-device wireless headset system manages PC, desk phone, and mobile calls with up to 350 feet of wireless range
- The Savi 740 convertible headset, the lightest headset on the market, offers unlimited talk time with hot swappable battery*
- Energy-efficient adaptive power system optimizes for range and talk time

- Conference in up to three additional headsets and guests can continue through multiple calls
- Easily transfer audio between headset and mobile phone to take calls on-the-road

Ideal for: Users in-office who mix PC, mobile, and desk phone communications.

**Hot swappable battery feature applies to Savi 740/745 only. Additional battery kit included with Savi 745, sold separately for Savi 740.*

CS500™ Series



New look. Improved performance. Same reliability.

- Advanced wideband audio for high-definition voice quality
- Conference in up to three additional headsets for enhanced collaboration
- Energy-efficient adaptive power system optimizes for range and talk time

Ideal for: Office-based users across the enterprise who need hands-free wireless mobility on desk phone calls.





Unified Communications for Business

Audio solutions designed specifically
for Unified Communications

For today's businesses, real-time collaboration has become an everyday business practice. The integration of devices, applications, and communication channels — better known as Unified Communications (UC)—is critical to any sized organization striving for rapid business decision making and maximum productivity.

The Plantronics portfolio offers the most comprehensive selection of audio devices that enhance the value of UC. Whether employees work on site, on the road, or at home, Plantronics has the solution to help you work smarter.

Savi 700 Series



Savi 740/745



Savi 740/745



Savi 720



Savi 730



Savi 710

Multiple devices. Singular control.

- Multi-device wireless headset system manages PC, desk phone, and mobile calls with up to 350 feet of wireless range
- The Savi 740 convertible headset, the lightest DECT™ headset on the market, offers unlimited talk time with hot swappable battery*
- Energy-efficient adaptive power system optimizes for range and talk time

- Easily switch and mix audio between PC, mobile, and desk phone calls
- Easily transfer audio between headset and mobile phone to take calls on-the-road

Ideal for: Users in-office who mix PC, mobile, and desk phone communications.

**Hot swappable battery feature applies to Savi 740/745 only. Additional battery kit included with Savi 745, sold separately for Savi 740.*

Savi 400 Series



Savi 440



Savi 430

Wireless freedom that won't weigh you down

- Manage PC voice communications and multimedia with up to 300 feet of wireless range
- New Savi 440 convertible headset offers unlimited talk time with hot swappable battery*
- One-touch call answer/end/flash, vol+/-, mute from the headset for simple PC call management

Ideal for: Users in campus-like business environments using a laptop to manage calls.

**Hot swappable battery kit sold separately.*



Blackwire® 300 Series



More UC headset for your UC dollar

- USB corded headsets to manage PC communications
- Lightweight metal headband offers durability and a customizable, comfortable fit
- Intuitive inline controls to answer/end calls, control volume, and mute
- Dynamic EQ feature optimizes your voice quality for calls or multi-media playback

Ideal for: Enterprise-wide deployments and occasional users transitioning to PC telephony.



Blackwire 400 Series



Anywhere access to PC communications

- USB corded headsets to manage PC communications
- Foldable, portable design includes durable carrying case
- Call controls at your fingertips (call answer/end, mute, and volume)
- New Blackwire 435 offers discreet over-the-ear style and can be converted from a stereo to mono headset

Ideal for: Users requiring a portable PC headset.



Blackwire 600 Series



Engineered for all-day comfort

- USB corded headsets to manage PC communications
- Unparalleled call clarity and all-day comfort
- Call controls at your fingertips (call answer/end, mute, and volume)
- Dynamic EQ feature optimizes your voice quality for calls or multi-media playback

Ideal for: Users with extensive PC communication.



Voyager® PRO UC



Revolutionizing the mobile office

- Multi-device wireless headset system manages PC and mobile calls
- New Smart Sensor™ technology for a seamless and intuitive user experience
 - Automatically answers calls simply by placing on your ear
 - Automatically transfers calls between mobile phone and headset

Ideal for: Users in the office and on-the-road who juggle PC and mobile phone communications.



Calisto® 800 Series



No ordinary speakerphone

- Multi-device speakerphone system manages PC, mobile, and home phone* calls
- A 2.4" color display and a touch sensitive dial pad for easy caller ID viewing, dialing, answering, switching, and muting across devices
- Uncompromising audio quality and freedom of movement with wireless microphone*

Ideal for: Home or private office workers connecting to multiple communication devices.

** Options vary depending on model number*



MDA200™



Flexible communications hub

- Connects to corded or wireless USB headset to manage and switch between PC and desk phone calls
- Use with Plantronics Electronic Hookswitch (EHS) cable or HL10™ handset lifter to enable remote answer/end control with the desk phone

Ideal for: Enterprises embracing flex workers, hoteling environments, and call centers transitioning from desk phone reliance to PC communications.





Contact Center

Professional headsets and audio processors

For phone-intensive roles, audibility, and comfort are essential for optimum productivity. Plantronics headsets, paired with a Plantronics audio processor, work hand-in-hand with a variety of technologies that decrease listener fatigue and clarify conversations.

All Plantronics headsets are designed for a fit so natural, users can focus on every part of every conversation. Noise-canceling technology further clarifies phone calls in noisy contact center environments.

Savi 700 Series



Multiple devices. Singular control.

- Multi-device wireless headset system with removable charging cradles for workstation sharing
- Conference in up to three additional headsets for enhanced collaboration
- Advanced wideband audio for high-definition voice quality

Ideal for: Agents and supervisors using multiple audio sources, needing mobility, simplified training, and call intervention through multiple headset subscriptions.



CS500 Series



New look. Improved performance. Same reliability.

- Multiple wearing styles including the lightest DECT™ headset on the market (CS540)
- Advanced wideband audio for high-definition voice quality

Ideal for: Agents and supervisors needing mobility, simplified training, and call intervention through multiple headset subscriptions.

**Behind-the-head headband sold separately.*



EncorePro®



Unprecedented comfort, clarity, and design

- Wideband audio for clearer conversations
- Reinforced, lightweight headband provides strength and durability

Ideal for: Agents and supervisors requiring ultimate comfort, quality, and style.



SupraPlus®



The global standard in agent headsets

- Noise-canceling and voice tube microphone options
- Over-the-head, all-day comfortable design for intensive use

Ideal for: Agents and supervisors requiring premium comfort and audio quality and professional grade robustness.



DuoSet®



Address your agents' personal wearing style preferences

- Noise-canceling and voice tube microphone options
- Over-the-head, over-the-ear or behind-the-head* convenience and comfort

Ideal for: Agents and supervisors requiring flexibility of wearing style in a single headset.

** Behind-the-head headband sold separately.*



TriStar®



Lightweight, discreet in-the-ear wearing style

- Noise-canceling and voice tube microphone options
- Unique three-point design provides unsurpassed stability and customizable fit

Ideal for: Agents and supervisors preferring an ultra-lightweight wearing style.



Corded Audio Processors



M22



AP15



A10

Vista® M22™ Audio Processor

Optimum sound, every time—Clearline® audio technology keeps call quality clear and consistent to improve customer satisfaction and agent productivity.

VistaPlus® AP15™ Audio Processor

Superior voice clarity—Delivers clearer audio through AudioIQ DSP-powered multi-band compression, noise and echo reduction algorithms. Ideal for metric-driven contact centers, especially noisy ones, that require the highest audio accuracy and clarity.

A10™ Direct Connect Cable

Direct connect solution—Extremely clear sound quality and superior reliability. Easily connects any Plantronics H-series headset to a premium headset-ready desk phone.



IP40



DA40



DA45



DA60

IP40™ Internet-Protocol Based Headset Platform

Reliable audio quality with desktop simplicity—Connects directly to Ethernet, providing 'always on' connectivity as a SIP endpoint with a voice stream that is independent of the PC and requires no desk phone.

DA Series USB-Audio Processors

Harness the power of softphones—Connect any H-series headset to a softphone with the DA40™, DA45™, DA55™ (not pictured) or DA60™ USB-to-headset professional audio processor.

For full descriptions of Plantronics audio processors and cables please visit plantronics.com





Home Office

Headset and phone systems for remote workers

To maintain the productivity they would achieve in the office, home office workers need an open line of communication with colleagues and customers.

For the rapidly growing number of teleworkers and home-based business owners, Plantronics offers professional-grade audio in headset and phone systems that deliver hands-free mobility throughout the home.

Calisto 800 Series

Home Office



No ordinary speakerphone

- Multi-device speakerphone system manages PC, mobile, and home phone* calls
- A 2.4" color display and a touch sensitive dial pad for easy caller ID viewing, dialing, answering, switching, and muting across devices
- Superior call management, uncompromising audio quality, and freedom of movement with wireless microphone**

Ideal for: Home or private office workers connecting to multiple communication devices.

** Available only with the Calisto 830/835.*

*** Wireless mic included with 825/835; sold separately for 820/830.*



CT14™



Roam around the home

- Roam up to 300 feet from the base with this cordless headset phone
- Convertible headset design can be worn either over-the-head or over-the-ear

Ideal for: Users at home or in smaller offices who need a device that connects to their analog landline.





Mobile Office

Mobile Audio Solutions

Virtual offices are now a reality. To empower mobile professionals wherever their work takes them — the airport, a convention, a taxi — Plantronics provides headsets that transmit business quality audio to smartphones and other Bluetooth devices.

Background noise, windy weather, and ear discomfort will never again trouble even the most zealous mobile warrior. Plantronics mobile headsets embrace the latest noise-canceling technology and offer streamlined, ear-cradling designs that ensure around-the-clock comfort.

Voyager® PRO HD



Smart Sensor™ technology knows when you can talk

- Senses when you're wearing it; answers calls as you put it on
- Noise-canceling mics and triple-layer wind protection
- Streams high-def music, podcasts, driving directions, and more
- Includes one year subscription to the Plantronics Vocalyst™ standard voice and text service

Ideal for: Users constantly on the phone who need unmatched sound clarity and all-day wearing comfort.



Savor™ M1100™



Revel in the technology. Savor the experience.

- Three microphones deliver superior sound quality
- Convenient voice commands and streaming audio
- Includes one year subscription to the Plantronics Vocalyst standard voice and text service

Ideal for: Users seeking excellent sound quality plus the convenience of voice commands.



Marque™ M155™



Clean. Simple. Smart.

- Just say "Answer" to take a call
- Hear music, videos, driving directions, and more
- One year subscription to Plantronics Vocalyst standard voice and text service

Ideal for: Users who want an ultralight headset that's ideal for smartphones.



M50™



Make your mobile life easier

- Stream tunes and podcasts
- Talk for days without recharging

Ideal for: New or occasional users who want a basic headset with added features.



Unsurpassed Service and Support

Whether you need help installing your systems, training your agents, managing your inventory or replacing your headsets, we are here when you need us. It's all part of our commitment to ensuring world-class global support.

Global Customer Care

Plantronics Global Customer Care offers 24-hour online support via e-mail and an extensive knowledge base of answers to frequent questions.

Visit the Technical Assistance Center online:
plantronics.com/support



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