Information sheet



Smart Communications for small businesses and more

SL2100

Orchestrating a brighter world



Cost-Effective, Feature-Rich & VoIP-Ready Solution with More IP Technology Built-In

The SL2100 Communications System works at a number of levels: a cost-effective VoIP enabled phone system, an easily expanded solution with entry-level unified communications or a reliable TDM based PBX with excellent upgrade potential.

Much of the technology is built-in – reducing the need for extra hardware, licensing and maintenance, all contributing to a sharp price point and low running costs.

These features enable the user to meet the demands of today's business including mobility, security, connectivity and ensuring customer service levels are kept at a premium.

As a premises-based system – the SL2100 provides reliability and value.

Built-in features

- > VoIP Enabled
- > Voicemail
- > Music on Hold
- > Mobility / Remote / Home Office User Support
- > Auto Attendant
- > Audio Conferencing
- > Video Conferencing & Collaboration (license required)
- > Call Recording
- > E911
- > And more!



At a Glance

- > Powerful communications with a small business price tag
- > Delivers an integrated Unified Communications solution that enhances your organization's productivity and collaboration
- > Completely scalable as your business grows
- > Intuitive applications and features that are easy to use
- > E911 feature alerts specified users of the location of the 911 call so that first responders can be easily directed once onsite

As one of NEC's InApp solutions, features include:

- > Built-in / embedded applications (License Required)
- > InUC Unified Communications
- > Video conferencing & Collaboration
- > Browser-based & available 24/7
- > Extremely cost-effective
- > No extra PC/Server required data is stored on the CPU
- > Save on hardware costs & IT maintenance



The SL2100 can be easily expanded with up to 3 Chassis – contact your NEC reseller for details

System Characteristics	
Chassis dimensions	435 x 92.9 x 330 mm / 2.2Kg
Chassis power supply	90-264 VAC (50/60Hz) 143-182 VA
Compliance	The SL2100 carries a CE mark
	and complies with:
	EMC: EN55032 Emission,
	EN55024 Immunity, EN61000 Powering
	Safety: EN60950-1
	Transmission and signalling:
	TBR3 (ISDN Basic Rate Access),
	TBR4 (ISDN Primary Rate Access),
	TBR8 (ISDN 3.1KHz audio service),
	ES203-021, TBR38 (Analog transmission)

Number of Chassis		1	2	3
Total Ports			256	
Trunk Ports	Maximum	42	84	126
	Analog	12	24	36
	PRI	24	48	72
	IP Trunk (SIP/H.323)	64		
Extension Ports	Maximum	54	92	128
	Multi-Line Telephone (MLT)	24	48	72
	Single Line Telephone (SLT)	32	64	96
	IP Terminal (SIP-MLT/Std.)		112	
	DSS Console	12		
	Door phone	6		
Virtual Extension Port		50		
External Paging		3		
External MOH			1	
BGM			1	
Relay			11	
Ethernet Port			1	
Analog Modem			1	

CPU Option	CPU-C1	
Built-In Answering Machine	4	
Channel / VRS Channel		
Built-in VRS Messages	100	
Built-in Voicemail Channel	4	
Built-in Voicemail Storage 2 ho		
Built-in IP resources	8	

Category	Hardware Name	Description	1	2	3
System	IP4WW-Battery Box	External Battery Box	1	2	3
	IP7WW-4KSU-C1	SL2100 Chassis	1	2	3
Option Items on CPU	IP7WW-EXIFB-C1	Interface Card to Expansion Chassis + 16 Channel VRS/InMail	1	-	-
		Expansion			
	IP7WW-EXIFE-C1	Interface card for Expansion Chassis	0	1	2
	IP7WW-VOIPDB-C1	VoIP Resource Expansion Card	1	-	-
	IP7WW-SDVMS-C1	15 Hour Voicemail Storage Expansion	1	-	-
	IP7WW-SDVML-C1	120 Hour Voicemail Storage Expansion	1	-	-
	IP7WW-082U-B1	8 Digital + 2 SLT Extensions Card	3	6	9
	IP7WW-008U-A1	8 SLT Extensions Card	4	8	12
	IP7WW-3COIDB-C1	3 Analog Trunks Daughter Board	4	8	12
	IP7WW-1PRIDB-C1	1 ISDN PRI Daughter Board	1	2	3

SL2100 Feature List

- > Abbreviated Dialing/Speed Dial
- > Account Code Forced/ Verified/Unverified
- > Account Code Entry
- > Alarm
- > Alarm Reports
- > Alphanumeric Display
- > Analog Communications Interface (ACI)
- > Ancillary Device Connection
- > Answer Hold/Automatic Hold
- > Attendant Call Queuing
- > Automatic Call Distribution (ACD)
- > Automatic Release
- > Automatic Route Selection (ARS/F-Route)
- > Automatic System Upgrades
- > Background Music
- > Barge-In
- > Battery Backup System Memory
- > Battery Backup System Power
- > Built-in Automated Attendant
- > Call Arrival (CAR) Keys
- > Call Duration Timer
- > Call Forwarding
- > Call Forwarding with Follow Me
- > Call Forwarding, Off-Premise
- > Call Forwarding/Do Not Disturb Override
- > Call Monitoring
- > Call Redirect
- > Call Waiting/Camp-On
- > Callback
- > Caller ID
- > Caller ID Call Back
- > Caller ID Call Return
- > Caller ID Call Waiting
- > Caller ID Checking
- > Caller ID Flexible Ringing
- > Caller ID Shared Logging
- > Class of Service
- > Clock/Calendar Display/Time and Date
- > Code Restriction/Toll Restriction
- > Code Restriction Override/ Toll Restriction Override

- > Code Restriction, Dial Block/ Toll Restriction, Dial Block
- > Conference
- > Conference, Remote
- > Conference, Voice Call/ Privacy Release
- > Conferencing, Video WebRTC
- > Contact Center Software
- > Continued Dialing
- > Data Line Security
- > Delayed Ringing
- > Department Calling
- > Department Step Calling
- > Dial Pad Confirmation Tone
- > Dial Tone Detection
- > Dialing Number Preview
- > Digital Call Logging (recording)
- > Digital Trunk Clocking
- > Direct Inward Dialing (DID)
- > Direct Inward Line (DIL)
- > Direct Inward System Access (DISA)
- > Direct Station Selection (DSS) Console
- > Directed Call Pickup
- > Directory Dialing
- > Distinctive Ringing, Tones and Flash Patterns
- > Do Not Disturb (DND)
- > Door Box
- > Drop Key
- > Ecologically Sound Power Saving Mode
- > E911 Compatibility
- > Flash
- > Flexible System Numbering
- > Flexible Timeouts
- > Forced Trunk Disconnect
- > Group Call Pickup
- > Group Listen
- > Handset Mute/Handset Cutoff
- > Hands-free and Monitor
- > Hands-free Answerback/ Forced Intercom Ringing
- > Headset Operation
- > Hold

- > Hotel/Motel
- > Hotel/Motel Do Not Disturb
- > Hotel/Motel DSS Console Monitoring
- > Hotel/Motel Message Waiting
- > Hotel/Motel Room Status
- > Hotel/Motel Room Status Printout
- > Hotel/Motel Room-to-Room Call Restriction
- > Hotel/Motel Single Digit Dialing
- Hotel/Motel Toll Restriction (When Checked In)
- > Hotel/Motel Wake Up Call
- > Hot Key-Pad
- > Hotline

> InUC

> Intercom

> Intercom SMDR

> IP Trunk - (SIP)

> Line Preference

> Licensina

> Loop Keys

> Memo Dial

> Maintenance

> IP Multiline Station (SIP)

> ISDN Compatibility (PRI)

> Long Conversation Cutoff

> Meet Me Conference

> Meet Me Paging Transfer

🛞 🚯 😤 🗭

> Meet Me Paging

> Message Waiting

> Last Number Redial

> IP Single Line Telephone (SIP)

- > Howler Tone Service
- InMail-Automatic Access to VM by Caller ID
- > InGuard-Toll Fraud Protection
- > InMail Cascade Message Notification
- > InMail Email Notification
- > InMail Find-Me Follow-Me

> InMail Upload Download Audio

InMail - Language Setting
InMail Park and Page

- > Microphone Cutoff
- > Mobile Extension
- > Mobile Extension Callback to Mobile Phone
- > Multiple Trunk Types
- > Music on Hold
- > Name Storing
- > Navigation Key
- > Night Service
- > Off-Hook Signaling
- > One-Touch Calling
- > Operator
- > Paging, External
- > Paging, External (VRS)
- > Paging, Internal
- > Park
- > PBX Compatibility/Behind PBX
- > PC Programming
- > Power Failure Transfer
- > PRI Compatibility
- > Prime Line Selection
- > Private Line
- > Programmable Function Keys
- > Programming from a Multiline Terminal
- > Pulse to Tone Conversion
- > Redial Function
- > Remote (System) Upgrade
- > Repeat Redial
- > Reverse Voice Over
- > Ring Groups
- > Ring-down Extension (Hotline), Internal/External
- > RoHS Compliant
- > Room Monitor

- > Save Number Dialed
- > Secondary Incoming Extension
- > Secretary Call (Buzzer)
- > Secretary Call Pickup
- > Security
- > Selectable Display Messaging
- > Selectable Ring Tones
- > Serial Call
- > Single Line Telephones
- > SL Net (Networking)
- > Smartphone SIP App
- > Softkeys
- > Station Hunt
- > Station Message Detail Recording
- > Station Name Assignment User Programmable
- > Station Relocation
- > T1 Trunking (with ANI/DNIS Compatibility)
- > Tandem Ringing
- > Tandem Trunking (Unsupervised Conference)
- > TAPI Compatibility
- > Tone Override
- > Traffic Reports
- > Transfer
- > Trunk Group Routing
- > Trunk Groups
- > Trunk Queuing/Camp-On
- > Unicast/Multicast Paging Mode
- > Uniform Call Distribution (UCD)
- > User Programming Ability
- > Virtual Extensions
- > Voice Mail Message Indication on Line Keys

Corporate Headquarters Japan) **NEC** Corporation nec.com

North America (USA & Canada) NEC Corporation of America necam.com

NEC Enterprise Solutions NEC Europe Ltd nec-enterprise.com

APAC NEC Asia Pacific Pte Ltd sg.nec.com

Latin America NEC Latin America

lasc.necam.com

About NEC Corporation of America: Headquartered in Irving, Texas, NEC Corporation of America is a leading technology integrator providing solutions that improve the way people work and communicate. NEC delivers integrated Solutions for Society that are aligned with our customers' priorities to create new value for people, businesses and society, with a special focus on safety, security and efficiency. We deliver one of the industry's strongest and most innovative portfolios of communications, analytics, security, biometrics and technology solutions that unleash customers' productivity potential. Through these solutions, NEC combines its best-in-class solutions and technology, and leverages a robust partner ecosystem to solve today's most complex business problems. NEC Corporation of America is a wholly-owned subsidiary of NEC Corporation, a global technology leader with a presence in 160 countries and \$28 billion in revenues. For more information, visit necam.com.

NEC and HYDRAstor are registered trademarks of NEC Corporation. Other product or service marks mentioned are the trademarks of their respective owners. HW17013 v.05.22.17 - All rights reserved

NEC © 2017 NEC Corporation of America.

- > Voice Over
 - > Voice Response System (VRS)
 - > Voice Response System (VRS) Upload Download Audio
 - > Voice Response System (VRS) Call Forwarding - Park and Page
 - > Volume Controls
 - > Warning Tone for Long Conversation

Note: Some features may be optional or available at a future date

Information sheet SL2100 Communications System

