Intelligent Recording

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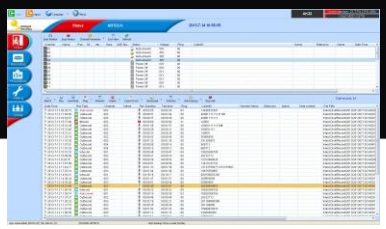
Call Tracker Plus
Stand-Alone Voice Recorder

- Standalone
- 8/16/24/32 Ports
- 5" HD Touch Screen
- 1 TB HDD

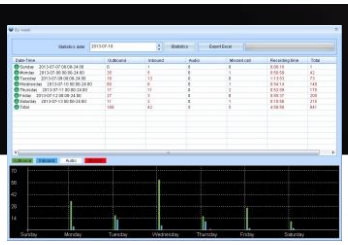




HD Touch Screen



PC Client Software



Statistic Report



Central Management

Fully Standalone

World's first HD touch screen embedded voice recorder. Record and playback on the device or any PC - anywhere.

Expandable Capacity

Each CT Plus has 4 slots for line interface cards, which allows users to make it 8, 16, 24 or 32 port recorder.

Networking Feature

Connect to the internet or intranet via RJ45 connection. Users can access to the recorders by PC locally or remotely.

Call Detail Recording

CT Plus doesn't just record the conversation. It also records the detail of each call, including call direction, time/date, duration, CID, trunk number and extension number. (if using SMDR integration)

High Capacity Hard Disk Drive

Each Call Tracker Plus comes with a removable 1TB HDD, and capable of storing 70,000 hours of conversation (for 16 channel model, 5 hours per day, 5 days per week, it can record for more than 3 years of calls)

Centralized Management

The Manager software is capable of managing both Call Tracker and CT Plus recorders centrally. The administrator can easily access any device with this software. The recording data can also be backed up on one single server.

E-mail Notification

Users can define the events which to be notified by email automatically, e.g. daily statistic report to the manager

Warning Announcement (Optional)

When the agent answers the call,CT Plus can playback a pre-recorded greeting to announce this call will be recorded.

Message Taking Capability

The Call Tracker Plus can be programmed to answer, play a greeting message and take a message. This feature is can be set by a time of day schedule for after hours use for example.

System Failure Alarm

CT Plus's alarm monitors the system non-stop. When a technical issue causes the system to be unable to record, an audio alert is generated.

Multi Recording Interface

Recording interface includes PSTN trunk, analog extension of PBX, radio channels, microphone and phone handset. All interfaces can be mixed on one single device

Live Call Monitoring

Administrator can listen to live phone calls on the device or on the PC which runs the Call Tracker Manager software

Reporting

The Call Tracker Manager software generates various kinds of statistical chart reports. These help the supervisor to monitor the efficiency of the telephone system

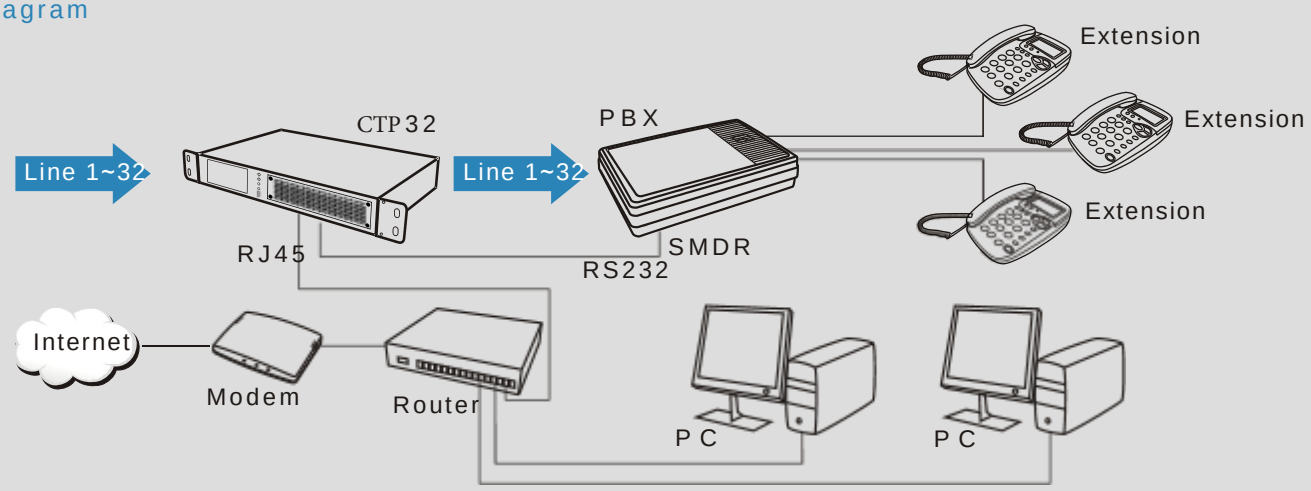
Auto Gain Control

The sophisticated circuit design perfectly balances the volume of both local and remote sides of the call.

Other Features

- 19" rack mount size
- In-built 5" HD touch screen
- Built-in speaker
- 2 earphone jacks
- Low power consumption, low heat, fan-less
- Ethernet port
- Firmware remote upgrade
- Firmware upgrade by USB Flash
- Password protection
- Line status indication
- Line voltage sensor range adjustable
- Unanswered call counter
- Daily recording schedule programmable
- Multi account, multi authorization
- Call detail records can be exported to Excel file format
- Send recording file via email
- Setting non-recording phone and extension number
- Setting non-recording period (e.g. ATM card password)
- HDD free space indication
- Caller ID pop up on PC
- System log
- Compatible with PBX's SMDR
- Import phone book from Outlook
- Backup automatically or manually
- Comments can be added
- Multi language user interface
- Backup battery connector

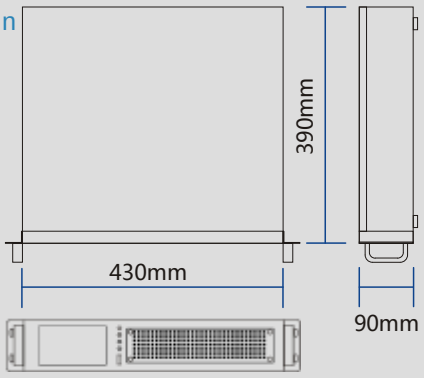
Diagram



Model List

Model No.	CTP8	CTP16	CTP24	CTP32
Ports	8	16	24	32

Dimension



Specifications

Item	Specification
Port	8/16/24/32
HDD Capacity	1TB
Display	5" HD Touch Screen
Audio Format	ADPCM
Recording Time	70,000 hours/ 1TB
Trigger Type	Line voltage, Voice, Button
Off Hook V Range	3-80V
On Hook V Range	10-100V

Item	Specification
Caller ID	DTMF/FSK
CID Sensitivity	0dB to -32dB
Recoding Frequency	100 Hz to 3400 Hz
Input Impedance	AC:100K,DC:5.1M
S/N Ratio	>60dB
ACR	>70dB
Power Supply	DC19V
Working Current	1.5A

Item	Specification
Max. Current	3A
Power Consumption	30W
Backup Battery	24V Dry Battery
Working Temperature	0℃ to 40℃
Working Humidity	10% to 90 %
Network Jack Type	RJ45
Line Jack Type	DB37 Cable

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