



ZULTYS

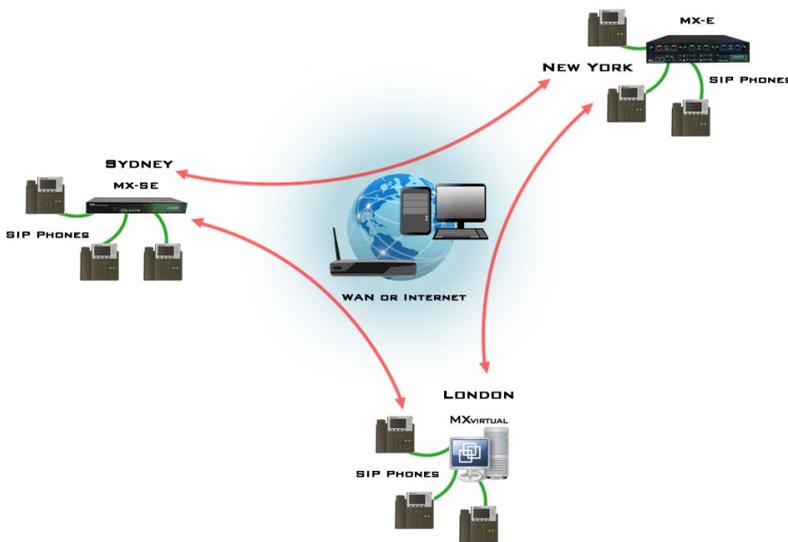
INNOVATE | COMMUNICATE | COLLABORATE

Enterprise-wide Unified Communications Made Easy

MXnetwork™ is a license-activated solution for Zultys IP phone system products allowing multiple MX systems to be interconnected to form a single enterprise-wide unified communications system. Capable of connecting up to 128 separate offices to function as a single enterprise, the MXnetwork feature works with all types of MX systems, including the premise-based MX-E and MX-SE, as well as the cloud-based MXvirtual solution. Additionally, our Zultys Cloud Services offers a fully-hosted platform that networks with any other MX system to ensure safe and convenient interoffice communication as well as disaster recovery and redundancy strategies in case of an emergency.

MXnetwork offers optional failover so that sites can provide redundancy for each other. This can give business owners a peace of mind, ensuring that even in the midst of a disaster, your phone lines will remain open. When one MX system in the network loses connection, incoming calls can be failed over to another location almost immediately. The failover will be virtually imperceptible to the customers calling into your support line.

MXnetwork seamlessly scales to support up to 10,000 users and enable global presence, free intra-site calls, secure communications and interactive collaboration across an entire network, regardless of where the MX systems are located – whether it's in the same building or in another country altogether.



FEATURES:

- Seamless connectivity between up to 128 locations
- Network-wide internal extension dialing, voicemail, fax, presence and Instant Messaging
- Survivability and Disaster Recovery — failure of any MX system in the network does not affect other locations
- Supports Teleworkers and Remote Access
- Scales seamlessly to support up to 10,000 users in a network
- Calls routed over WAN to save toll charges
- Distributed Agents in call center environments
- Network can be administered from multiple locations
- Rapid configuration and activation



Disaster Recovery and Survivability

MX systems linked within an MXnetwork are organized as a peer-to-peer network. This means that a failure of any one location does not affect the operation of any other location. You can configure any MX system to act as a failover for another system within the network. For example, in a situation when the headquarters' MX system is forced to shut down due to a natural disaster, the MX system for a branch office that is joined to the headquarters within an MXnetwork can enable critical departments stationed at the headquarters to continue receiving calls as long as the employees have internet access.

If there is PSTN access at each site, users can make and receive calls externally when the WAN fails. In this case, and for certain users (selected by the system administrator), calls between sites can be automatically routed over the PSTN. This enables a business to continue to operate even if other sites may be off-line for any reason. Any IP phone system can be provisioned from any location. This removes the necessity of training staff at every individual location.

Seamless Connectivity

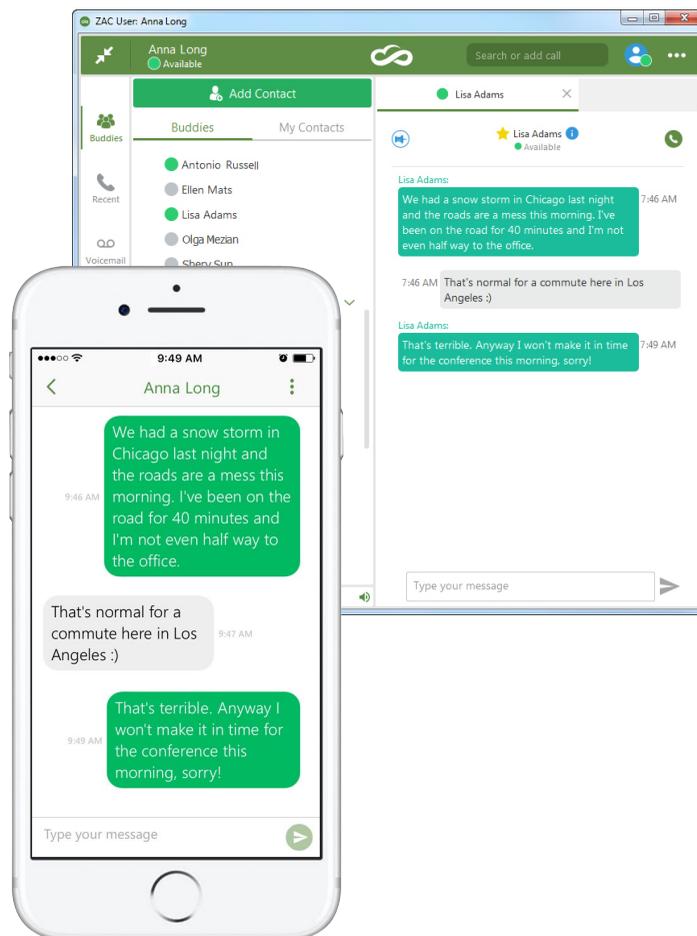
A unified system created with the MXnetwork configuration extends the features of one IP phone system across the entire network, to as many as 128 locations. Each IP phone system maintains a complete list of all users in the network and makes this list available to every user. Utilizing Zultys' Unified Communication clients—MXIE and ZAC—employees can see each other's presence (Available, In a Meeting, At Lunch, etc.) even when they are located across the globe. Users also have full access to features such as: click-to-call, fax, conference, custom call handling rules, web-conference, visual voice mail, instant messaging, call recording, and other collaborative features all available at the employees' fingertips.

Roaming Access & Teleworker Support

Users can log into any location connected via MXnetwork. They may log in to any office they are visiting, or work remotely and be linked into office's phone system over the Internet or private VPN. When the employee signs into their Unified Communication client—MXIE or ZAC on their desktop or Zultys Mobile Communicator on iPhone and Android devices—their presence is immediately visible to all within the company. Users can exchange instant messages, participate in group chats and conferences regardless of whether they are in the office, at home, or on the road. The user receives notification of voice mails or messages they received when they weren't logged in, when logged in remotely through any unified communication client.

Security and Compression

Zultys encrypts digital information sent between locations. This provides secure communications for the enterprise if the data is travelling over the public Internet. Voice calls between different offices can be compressed to reduce the bandwidth that is used and increase the quality of communications.



Toll Bypass and Least Cost Routing

All internal calls are routed over the WAN so that no PSTN toll charges apply and save the company money as all interoffice calls are free regardless of the employees' locations. Road Warriors can utilize the softphone function of their Zultys Mobile Communicator available on iPhone and Android to make and receive calls via Wi-Fi or mobile data. Dial plan configuration can allow Public Switched Telephone Network (PSTN) calls to route to remote locations to take advantage of the lowest cost route for outbound calling.

Installation and Administration

It's easy to install and maintain a network of the company's MX systems. Once the individual IP phone systems are configured as standalone systems with IP connectivity among the locations, connecting them as part of a network can be accomplished in just a few minutes. All this is done using the MX Administrator software; the same tool used to configure and maintain all aspects of the system. Additional system nodes can be added to or removed from the network quickly. As changes are made to the network, the systems synchronize their data bases and immediately make the updated list of users available to everyone in the enterprise.



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